



MARKET BON ACCUEIL

Admission criteria:

- Live under the threshold of poverty;
- Have housing;
- Have a legal(*) status in Canada

DOCUMENTS REQUIRED TO OPEN AND UPDATE A PROFILE (between January 2024 – March 2024 to avoid interruption services)

***Annual fees apply depending on family revenue (fee between 5 to 20\$ per person) ***

*IT IS NECESSARY TO MAKE AN APPOINTMENT

1. Provide for **EACH** person in the household **ONE** of the following proofs of identity:

- Valid Medicare card (RAMQ)
- Valid driver's licence
- Valid Canadian passport
- Permanent residency confirmation/card
- Immigration documents (Ex : Asylum Seeker/Refugee document, Valid Work Permit or other)

2. Provide **ONE** of the following proofs of address:

- Lease/Rent contract/Landlord receipt
- Letter from landlord or from person who signed the lease

Office hours to update and open a profile (MTL-NORTH)

Monday: 8:30 to 11 a.m. and 1 to 2 p.m.
Tuesday: 8:30 to 10 am

Market hours (MTL-NORTH)

Tuesday: 1 pm to 2:30 pm
Wednesday: 9:30 to 11 a.m. and 1:00 to 2:30 p.m.
Thursday: 9:30 to 11 a.m. and 1:00 to 2:30 p.m.
Friday: 9:30 to 11am

Office hours to update and open a profile (ST-HENRI)

Tuesday: 8:30 to 11 a.m. and 1:00 to 2 p.m.
Wednesday: 8:30 to 11 a.m.
Thursday: 8:30 to 11 a.m. and 1:00 to 2 p.m.
Friday: 8:30 to 11 a.m. and 1:00 to 2 p.m.

Market hours (ST-HENRI)

Tuesday: 9:00 to 11 a.m.
Thursday: 9:00 to 11 a.m. and 1:00 to 2 p.m.
Friday: 9:00 to 11 a.m. and 1:00 to 2 p.m.

3. Provide for **EACH** person in the household aged 18 years and older **each of the required documents** according to their income source

Financial situation	Documents to provide	
Provincial and Federal Child Allowances for children	Three (3) last bank statements	Or letter from the government with the amounts of the allowances
Employment	Three (3) last bank statements	And the last payslip
Public Social Assistance/Welfare, Housing Allowance	Three (3) last bank statements	And the claim slip with Welfare amount
Student Loans and Bursaries	Three (3) last bank statements	And the detailed full-time calculation table with the monthly amounts
French Course paid by the MIDI	Three (3) last bank statements	And the letter from the MIDI with the weekly amount
Unemployment and Employment Insurance	Three (3) last bank statements	And the letter from Employment Insurance with the amount
Sick leave from work	Three (3) last bank statements	And the letter from the CNESST with the amount
Parental leave	Three (3) last bank statements	And the letter of Parental Insurance with the amount
Canadian or Quebec pension	Three (3) last bank statements	Or a bank book with pension(s) the amount(s)
Disability benefits	Three (3) last bank statements	And the letter of Disability Benefits with the amount
Self-employed	Three (3) last bank statements	And the last Notice of Assessment
Any other source of income not mentioned above	Three (3) last bank statements	
Notice of assessment of each adult in the family		

(*)There are some exceptions

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Register online : <https://clients.missionba.com/login>